



Ponce Health Sciences University

Student Health and Wellness Center



Derinica Cole

Certified Medical Assistant

Education

*Bachelor of Science in Health Care
Management*

Certifications

Medical Assistant

Phlebotomy

*Expanded Function Dental
Assistant*

Basic Life Support

Areas of professional special interest

Primary Care

Urgent Care

Meet Derinica Cole

Certified Primary Care Medical Assistant

Why did you choose health care as a profession?

I've always been a nurturer at heart, which made healthcare a natural choice for me. I want the patients to feel genuinely cared for and supported, knowing the person helping them truly has their best interests at heart.

What is your customer service philosophy?

My customer service philosophy is the golden rule - That which you do not wish for yourself, you shall not wish for your neighbor. My mission is to provide each patient with the services they need and have empathy in the process.

What's one thing you would like to tell every patient or customer?

I would like to tell every patient that we are not just care givers, we genuinely care about each and every one of our patients equally. I am here to help in every way that I can, when I can.

What's the best part about your job?

The best part of my job is coming to work at Ponce Health Sciences where I can help make a difference in the health of the community.

